

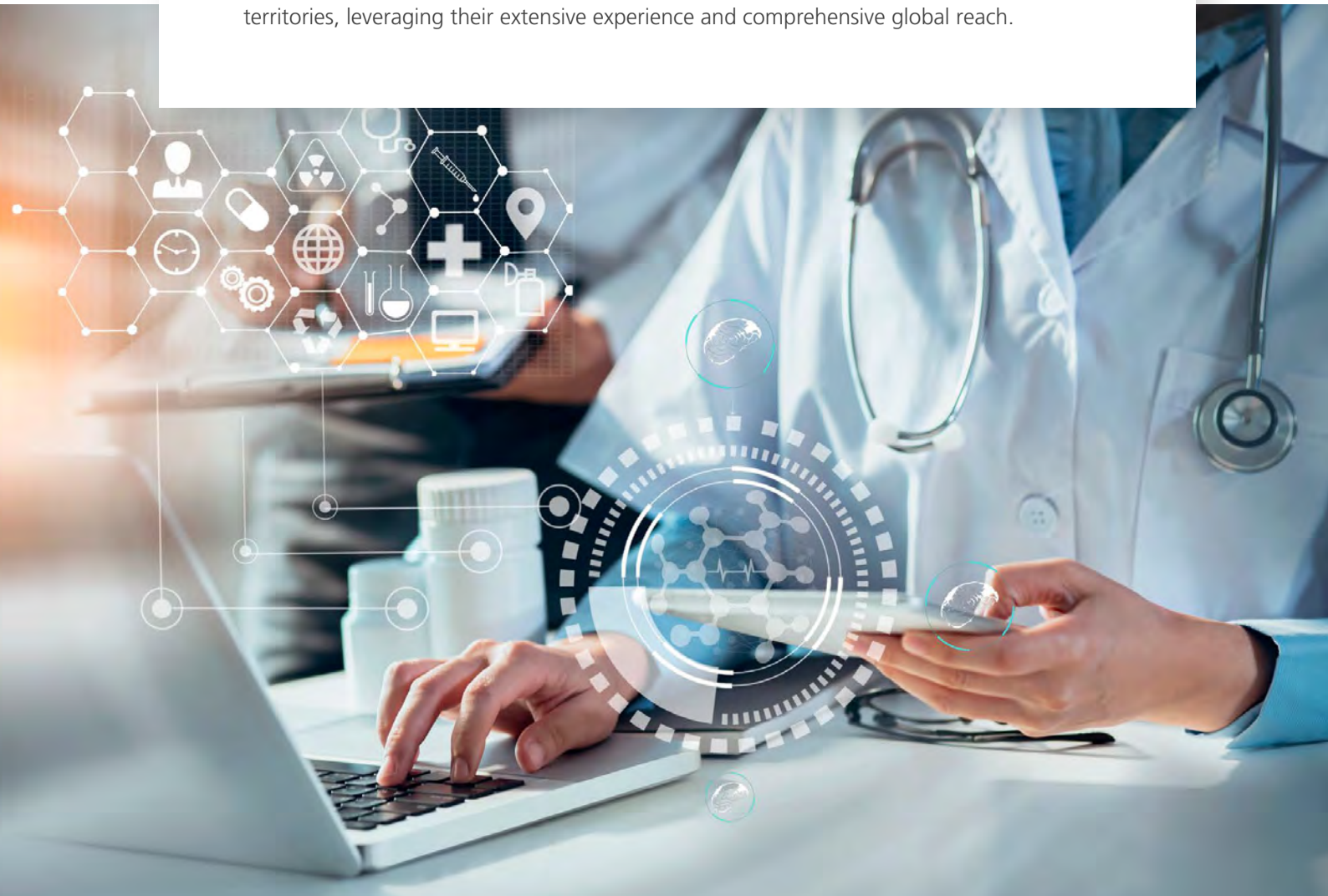
CASE STUDY

**Global Pharma Innovates
with Cloud Analytics to
Enhance Manufacturing
Efficiency**

Client

The client is an American global pharmaceutical and healthcare company that bridges the gap between generics and branded medications, offering a broad range of high-quality, trusted medicines.

They supply these medicines to over 1 B patients annually in more than 165 countries and territories, leveraging their extensive experience and comprehensive global reach.



Business challenges



Lack of Single view:
Drug Production



Data in Silos



Manual Tracking



Use of Excel Macros

Solution Highlights

- Developed a near real-time analytics platform that captures and consolidates data from 81 sites.
- Built a centralized dashboard and reporting system with highly automated data acquisition capabilities to collect critical quality and operational parameters from global systems.
- Enabled near real-time tracking of over 50 business KPIs mapped across production batches, health agency inspection metrics, complaints, Quality Management System Metrics, investigations, and injectables.

Business Benefits



A unified reporting platform across more than **80** manufacturing sites worldwide



Harmonized KPIs based on industry references, serving as the **single source of truth**



Transitioned from ad hoc manual reporting to a fully automated **persona-based reporting** and analytics solution



Validated for **Compliance 21 CFR 11**

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