

# LTIMindtree



“LTIMindtree has improved its tools and accelerators, incorporating AI and GenAI across its portfolio. The combined portfolio of its erstwhile companies has delivered strong growth for the firm in the U.K. region for SAP.”

*Akhila Harinarayan*

## Overview

LTIMindtree is headquartered in Mumbai, India. It has more than 83,500 employees across 116 offices in 36 countries. In FY23 the company generated \$4.1 billion in revenue, with BFSI as its largest segment. It offers SAP S/4HANA transformation, including advisory, implementation and support. LTIMindtree's vision for its SAP practice is to combine the trifecta of domain, digital and design to build an S/4HANA-powered modern digital core. It offers greenfield deployment, brownfield migrations and upgrades, and cloud transformations. The company has around 600 SAP experts in the U.K., with 192 certified SAP S/4HANA experts providing services to numerous clients.

## Strengths

**RISE with SAP capabilities:** LTIMindtree offers a specialised product suite, RISE with SAP, Reimagine with LTIMindtree, to fast-track the development of unique solutions via industry cloud and value chain enhancements. This framework facilitates a more rapid re-envisioning of essential enterprise value chains, enabling enterprises to innovate and adapt swiftly.

**AI enhancement for SAP:** Introduced in 2023, Drake AI offers context-sensitive responses to informational (Level 0) support queries and executes transactions based on large language models for standard SAP processes, including but not limited to order-to-cash (O2C) and HR. It autonomously generates FAQs and knowledge bases (KBs) by analysing various sources such as support

manuals, product documentation, historical incident records, team communications and training videos.

**Localised expertise and compliance:** LTIMindtree deeply understands the U.K. market's regulatory and business environments, ensuring that its SAP solutions are tailored to meet the specific needs of U.K.-based businesses and comply with local regulations. This localised expertise extends across various industries, enabling LTIMindtree to deliver highly relevant and effective solutions that address the unique challenges U.K. enterprises face.

## Caution

LTIMindtree registered strong growth in the U.K. in 2023 and it should highlight its success stories to a larger audience to build brand strength in the region. Post-merger, there is currently limited visibility of success stories for the U.K. in the public domain.