



Case Study

Powering Large Scale Digital Transformation for a Middle Eastern Diversified Business Conglomerate, Power International Holding, Qatar



Executive Summary

LTIMindtree helped the PIH group, one of the largest conglomerates in Qatar, to digitally transform with the SAP S/4HANA. The organization wanted to modernize its enterprise's core and created a 'process and data' driven culture to meet the needs of its rapidly growing business. This required harmonizing business processes within and across the verticals, standardization of master data, superior governance and management control, accelerated digitization and automation of deeper insights for quick decision-making, and a templated approach for efficient handling of rollouts and M&As across industries. The transformation scope was vast, comprising enablement of 7 industry verticals, 63 legal entities, 65,000 strong workforce, 700 processes, and 290 process KPIs.

The transformation comprised the deployment of 40+ SAP modules and sub-modules and training of 5000 SAP users in more than 1100 sessions.

Business Challenges



15+ heavily customized disparate ERPs.



7 years of unprecedented business growth outgrew existing systems.



No single source of truth.



Lack of reliable insights for better decision-making.



Operational silos with low synergies.



Need for a 'scalable' and 'robust' enterprise platform to create differentiating capabilities.

Client:

PIH is one of Qatar's largest conglomerates and fastest-growing companies. They are into contracting, entertainment, hospitality, food, dairy farm, real estate, manufacturing, and services.



Our Approach



LTIMindtree leveraged its rich domain expertise and industry cloud solutions to implement 10+ niche industry solutions through the SAP business technology platform.



These comprise planning synchronizer, project pay chain, resource kaleidoscope, supplier collaboration portal, engineering cashflows, project performance forecasting, project material planning, and fulfilment.



Amplifying value from native S/4HANA solution suite for insightful transacting and operational reporting.



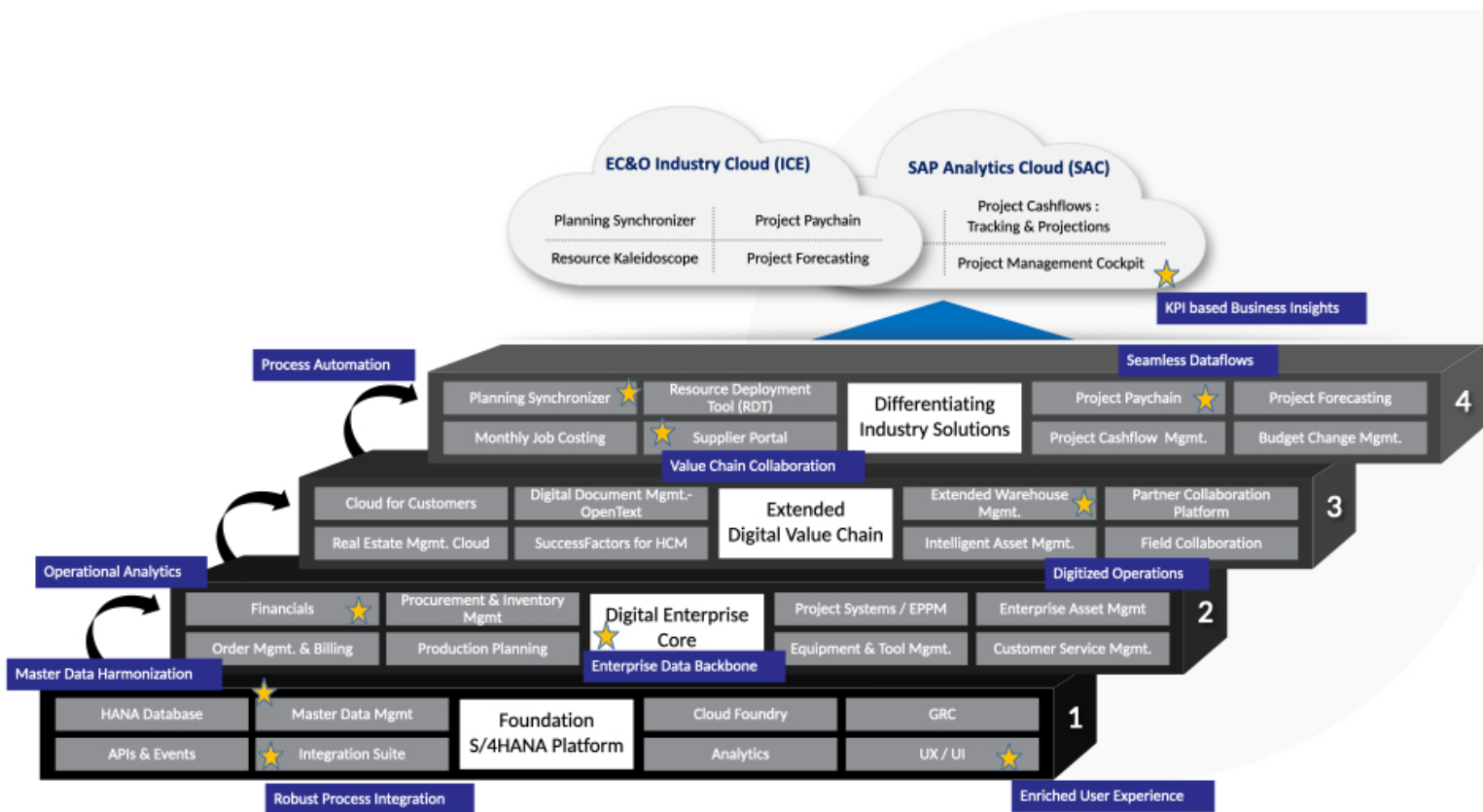
Our experts helped deploy 30+ SAC stories across 10+ functions on SAP cloud analytics to deliver rich insights into Human Capital Management, Project Management & Controlling, and Business Reporting.



LTIMindtree also leveraged SAP Integration Suite to integrate various solutions for superior employee and customer experiences.

Solution Architecture

PIH-LTIMindtree Industry Extensions on SAP Business Technology Platform.



Value Delivered



Improved decision-making with quality of transactions and productivity gains in operational transactions.



Near real-time availability of Project Cost Control reports and KPIs.



60% reduction in payroll run cycle times.



Significant improvements in customer invoice processing and sub-contractor payment application processing cycle times.



Cost savings in strategic e-sourcing.



Refined project progress monitoring and improved accuracy of progress and performance reporting.

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700+ clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by nearly 90,000 talented and entrepreneurial professionals across more than 30 countries, LTIMindtree – a Larsen & Toubro Group company – combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit www.ltimindtree.com.