

Key Uniqueness

- **digitized learnings of two decades** of it operations **supporting 300,000+ users** across diverse technologies & geographies
- **first of a kind automation framework** that enables holistic automation even in heterogenous complex business landscapes
- **proprietary platforms** that easily integrate in digital & cloud first landscape
- **expertise in people** (11k ai ops skilled resources) enabled by **automation academy**
- **day one impact** enabled our reusable bots/solution (~2k reusable bots)



Key Recognitions

Intelligent Automation - Solutions & Services
Artificial Intelligence for IT Operation (AIOps)
Leader U.S.

ISG Provider Lens™

Quadrant Study

2021



LTI

Let's Solve

Secure, BOT Centric IT Operations powered by AI

Let's Solve for Operations

#ITOPSAUTOMATION #AIOPS
#AUTOGRIT

LTI

Let's Solve

About LTI

LTI (NSE: LTI) is a global technology consulting and digital solutions Company helping more than 475 clients succeed in a converging world. With operations in 33 countries, we go the extra mile for our clients and accelerate their digital transformation journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivalled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 40,000 LTIites enable our clients to improve the effectiveness of their business and technology operations and deliver value to their customers, employees and shareholders.

Find more at <http://www.Lntinfotech.com>
or follow us at @LTI_Global..



Overview

As a leader of it operations automation (ISG provider lens, 2021), our aiops competence enables us to partner with organizations to digitize it operations through a trifecta of people, process & technology pivoted on aiops

Our Offerings

Advisory services tool enabled consulting approach

Automation as a service agile and fit-for-purpose delivery model

LTI AIOPS platform agile implementation, 24x7 available

Digital itops services AIOPS platform + automation for production support

Key Alliances and Partners in Success

servicenow® UiPath™

RESOLVE AUTOMATION ANYWHERE
Go be great.

Microsoft

First of a kind Automation Framework to make AIOPS real

Taking a cue from our experience, we have devised a framework, 'AUTOGRIT™' that incorporates the best practices & ingredients for successful operations automation

- A:** Automation COEs
- U:** Unified Partner Eco-system
- T:** Automation Tools & Platform
- O:** Structured Org. change management
- G:** Meticulous and Inclusive Governance
- R:** Regulatory, Security, & Process compliance
- I:** Continuous Innovation mechanism
- T:** Automation Training and development

Key Facts

120+
Client Coverage

11500+
Automation Engineers

~4000
BOTS gone live

1900+
Reusable BOTS

20
Automation Accelerators

1300
FTE Savings

5
Automation Tools/Platforms

What did it Solve for Customers

Institutionalized AIOPS by building a **business case** for a financial major and achieve self funded transformation

30%
TCO reduction opportunity

400
processes with automation scope

Improved Operations for an Energy Major through **automation as a service**

45k
hours saved through automation

58%
reduction in resolution times

Transformed business through ai led operations for a us manufacturing company **enabled by our AIOPS platform**

Improved **75%** shipping processing cycle time

65% business downtime reduction

