



Let's Solve



A Larsen & Toubro
Group Company



Case Study

IT Process Automation for a large Construction Company

Client

The client is a leading engineering and construction conglomerate operating across basic and heavy engineering, construction, realty, manufacturing of capital goods, information technology, and financial services.

Challenges

- ▶ Complex environment with multiple domains and sub-domains
- ▶ Maximum efforts of SMEs were focused on repetitive and mundane tasks
- ▶ Lack of operation optimization opportunities

LTI Solution

- ▶ Identified automation opportunities based on an assessment performed.
- ▶ Deployed BRAIO in a customer environment, driving the automation implementation through agile methodology.
- ▶ Leveraged reusables from the automation factory to accelerate the automation.
- ▶ Provided detailed and real-time analysis through online dashboards of the benefits of the use cases deployed.

Business Benefits

~76% cycle time reduction/month

84% effort reduction by virtue of Distribution List automation management

Identified and delivered more than ten automation use cases in the IT operations processes



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LTI (NSE: LTI) is a global technology consulting and digital solutions Company helping more than 460 clients succeed in a converging world. With operations in 33 countries, we go the extra mile to assist our clients and accelerate their digital transformation journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivalled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 40,000 LTItes enable our clients to improve the effectiveness of their business and technology operations and deliver value to their customers, employees, and shareholders. Learn more at <http://www.Lntinfotech.com> or follow us at @LTI_Global.

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