



Client

The client is a US-based worldwide manufacturer of lifting and material-handling plant for a variety of industries, including construction, infrastructure, quarrying, recycling, energy, mining, shipping, transportation, refining, and utilities.



Challenges



Disparate systems with individual user management and access control for employees and external stakeholders.



No synchronization between user identities in Azure activity directory and other applications.



No standard identity and access management (IAM) solution across the organization.



Multiple systems requiring multiple logins by both internal and external users.





LTIMindtree Solution

- Centralized user administration and integrated IDCS with Azure AD, Oracle Commerce Cloud, and custom business applications
- Enabled web-based self-service for user password management
- Synchronized internal users from Azure AD to IDCS
- Integrated customer facing applications with one identity provider for user management and access management
- Implemented Azure AD as the Identity
 Provider with IDCS to enable single sign-on for all customers and dealers across integrated applications



Business Benefits Delivered



15% improvement in productivity with trusted single sign-on across different applications for 1000+ dealers.



80% reduction in cost and efforts for access management with the new centralized access management solution.



Deployed an easily extendable, reusable, and secured cloud-based centralized access management environment.

LTIMindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models, accelerate innovation, and maximize growth by harnessing digital technologies. As a digital transformation partner to more than 700+ clients, LTIMindtree brings extensive domain and technology expertise to help drive superior competitive differentiation, customer experiences, and business outcomes in a converging world. Powered by nearly 90,000 talented and entrepreneurial professionals across more than 30 countries, LTIMindtree — a Larsen & Toubro Group company — combines the industry-acclaimed strengths of erstwhile Larsen and Toubro Infotech and Mindtree in solving the most complex business challenges and delivering transformation at scale. For more information, please visit **www.ltimindtree.com.**