LTI
Let's Solve

E2E Implementation of
Design Thinking, Management Modules for
Swiss Construction Multinational

A Larsen & Toubro
Group Company

Client

The client is a global Swiss building products & solutions company. It caters to the requirements of builders, architects, engineers and masons. It has presence in around 80 countries and around 80,000 employees.

Challenges

- Legacy system to generate expenses and billing reports from the approved time cards entered by resources

- Disparate systems for registering work hours and generating billing reports

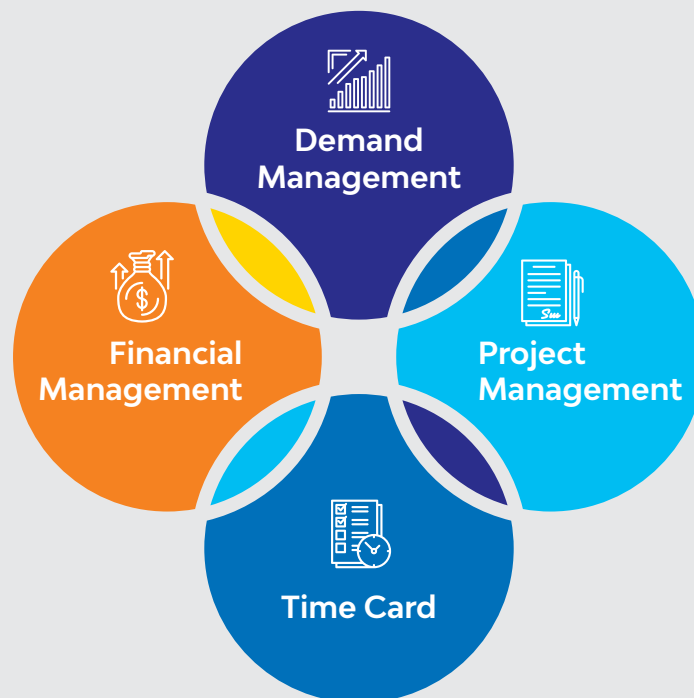- Lack of standard processes and high maintenance costs

LTI solution

- **Modules Implemented:** Demand Management, Project Management, Time Card, Financial Management

- **Approach to solution:** LTI proposed a detailed workshop including Brainstorming sessions and JAD (Joint Application Development) to solve business cases along with the stakeholders to finalize a new revamped process.

- **Approach to User Experience:** LTI involved Design Thinking practice to have sessions with the stakeholders to develop & customize the required modules to be implemented.

Solutions

Demand requests are entered in the module by demand manager as discussed in the CAB meetings. Demands can be approved or rejected. Approved demands create a Project.

Used by finance team to calculate final cost per project, department, billing information for resources vendors etc. This information is further sent to process the payments.

Demand Management

Financial Management

Project Management

Time Card

Identified Project Manager has to create tasks, dependencies, relationships & allocate required resources.

Used by resources to log time against each of the tasks allocated to them. Alternately resources can create unplanned tasks, log time against them, and submit for approval.

- Centralized cloud-based tool to track & monitor demands, resource availability, time registered by resource & generate billing report from approved Time Cards

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Business benefits delivered

- Implementation of new process in latest cloud-based tool

- Real-time visibility of resource availability and billing information

- Intuitive and user-friendly UI leading to enhanced end-user experience and reporting

LTI (NSE: LTI, BSE: 540005) is a global technology consulting and digital solutions company helping more than 360 clients succeed in a converging world. With operations in 30 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 30,000 LTItes enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at www.Lntinfotech.com or follow us at @LTI_Global

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