



A business case for improving the cost and service performance efficiencies in brownfield ITO

Current Scenario

What The Future Holds



Skill-based layering in IT operations creates multiple process and execution silos



Poor service delivery performance due to fragmentation



Stagnated IT cost due to exhausted labor arbitrage & traditional productivity improvement methods



Going ahead, all you need is LTI's
Adaptive Converged Ops Model. Our
software-enriched operations and converged
delivery model will enhance Operation
Economics & Service Performance.

(ey Features



Software-enrichment in Operations

Co-related events, Enhanced Monitoring, Auto Escalation, Automated Resolution, Predictive Analytics & Dynamic Dash Boarding/Reporting



24x7 Command Center with centralized operations

Delivers Integrated Monitoring, Incident Management, Automation, Service Analytics & Reporting

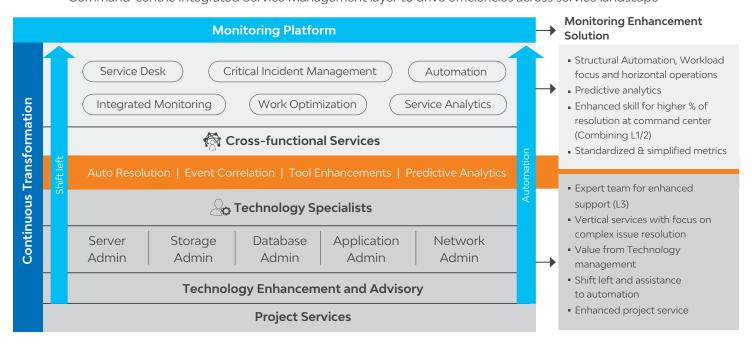


Optimized team structure

The innovative delivery model brings optimization in team configuration

Monitoring Enhancement Solution

Command-centric Integrated Service Management layer to drive efficiencies across service landscape





ADAPTIVE OPS CONVERGED

How you benefit?

3x

improvement in operation economics

Enhanced

system availability and proactivity

High Quality

operations with zero human errors

Improved service levels due to

Integrated Service Delivery & Monitoring

Integrated Service Improvements with continuous & holistic adoption of

Improvement Initiatives

Problem Management, Service Analytics, Automation & Workload Optimization

Where to use?

50 to 150

IT operations (Outsourced orln-house) with multiple towers and team size between

> IT operations (Outsourced or In-house) with

Performance Issues

Single technology operations such as Database operations in

25 to 100 FTE-sized It • Organizations,

with multiple variants of a single technology

Platform (Middleware, SAP Basis) and Application production support/SAP support in IT organizations, sized

25 to 100 FTE with Multiple Technologies

or lines of business

LTI (NSE: LTI, BSE: 540005) is a global technology consulting and digital solutions company helping more than 360 clients succeed in a converging world. With operations in 30 countries, we go the extra mile for our clients and accelerate their digital transformation with LTI's Mosaic platform enabling their mobile, social, analytics, IoT and cloud journeys. Founded in 1997 as a subsidiary of Larsen & Toubro Limited, our unique heritage gives us unrivaled real-world expertise to solve the most complex challenges of enterprises across all industries. Each day, our team of more than 30,000 LTItes enable our clients to improve the effectiveness of their business and technology operations, and deliver value to their customers, employees and shareholders. Find more at www.Lntinfotech.com or follow us at @LTI_Global

