



Case Study

IT Cost Savings through App Modernization for Middle East-based Refinery

Client

Our client is a leading global petrochemical refinery based out of Middle East.

Challenges

Our client was facing issues of cash crunch due to high IT departmental expenses with a high number of non-operational & redundant applications. The challenges included:

- More than 12% YoY increase in IT expenses with 35% expenses on IT services
- No visibility into a significant number of non-operational applications
- High similarity in functionalities resulting in redundant applications

LTI Solution

- We analyzed the client's IT expenses and benchmarked them against the Industry best practices to define target IT expenses for the client.
- Our team of APR consultants profiled 120+ application landscapes across dimensions such as business capabilities, technology, operations, cost, etc. to identify applications for sunset and consolidation.
- We identified 30+ opportunities for modernization and digital transformation to further drive efficiency and cost savings.
- We addressed the organizational structure of the IT department and aligned its operations with the overall business.

Business Benefits

Cost savings of more than **USD 500K** per annum via consolidation opportunities in HCM, integration, and data services to reach the desired target expenses.

More than **30+ digital** transformation opportunities to further drive efficiency

Improved alignment of business with IT operations through the new proposed organizational structure for IT.

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